



DUROCHER VETERINARY CLINIC

Small Animal Medicine & Surgery

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How was your Visit?

Please take a few moments to help us improve our service by answering the following questions:

Yes No When you called for your appointment was the receptionist polite and concerned?

Yes No Was your appointment made at a convenient time for you?

Yes No Were you warmly greeted when you came in to the office?

Yes No Was the facility clean and orderly?

Yes No Did you have to wait long for service?

Yes No Did you find the staff knowledgeable and professional?

Yes No Are you confident that all of your concerns were addressed?

Yes No Did the doctor explain your pet's problem clearly and completely?

Yes No Were the Doctors instructions for at-home medication and treatment, thoroughly explained?

Yes No Was your pet handled with care?

Dr. Durocher attended my visit. **Dr. Deskin** attended my visit.

Yes No Were you satisfied with our grooming service?

Yes No Would you recommend our Veterinary Clinic to your family and friends?

If No- Would you please call, or come by and speak with Dr. Durocher? Your satisfaction is important to us! Feedback is essential for improvement.

How could we have improved your visit?

We need to know how you feel about the service you received! Comments are sincerely appreciated.

Signature (optional)_____

If you were happy with your visit, we invite you to share your positive experience by rating our service at www.yellowpages.com

Find: Durocher Veterinary Clinic in Thibodaux, LA